

Isaac

GHENT

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Personal Profile

A highly motivated, technically minded person who strives to take a personal interest and care over projects.

I am a problem solver, with an outstanding track record in both training scenarios and real-world tasks. I believe in showing a personal interest in others to ensure their needs are met. I show a logical and thoughtful approach to whatever task I take on. Currently, I am transferring my current skillset into new opportunities within IT Engineering.

Education

CompTIA | Dec 2020 – Present

A+ 1001 & 1002

I am moving through the CompTIA framework with the goal of achieving Security+, PenTest+ and CySA+ within 2021.

City & Guilds | Sept 2016 – Jan 2020

2365 Apprenticeship scheme - All exams completed with at least 90%.

2391 & 2919 – 100% Testing scores, first person to score 100% on 2919 exam.

Woodbrook Vale

8 GCSE's at Grades A-C including English, Mathematics, Science and a distinction in IT.

Skills

- Strong IT/Technical skill
- Office 365 Experience
- Customer service experience
- Highly adaptable and able to excel at new opportunities
- Understanding of ISO27001
- Server management with Digital Ocean
- Linux Kali and Ubuntu through VMware Workstation 16 experience
- Programming languages: C++, Python, HTML, CSS

Experience

Public Health England March 2021 to Present

Lateral Flow Site Manager

- Improved work flow within the site to promote accuracy and customer care.
- Developed data collection strategy that complied with GDPR.
- Leadership opportunity allowed me to be challenged and improved interpersonal skills.

Public Health England January 2021 to March 2021

Lateral Flow Tester

- Closely working with members of the public to ensure safety and efficiency is met.
- Built team working skills which improved relations to members of the public.
- Diversified my skillset.

Advanced Electrical Installations Ltd January 2020 to December 2020

Inspections Engineer

- Created detailed reports based on problems discovered at client facilities.
- Heavily reliant on a keen eye for detail and taking personal responsibility for the whole project.
- Encouraged to make decisions and to carry out tasks independently.
- Designed solutions to improve client facilities and infrastructure.
- Self-motivated; methodical working is critical to ensure safety.

Advanced Electrical Installations Ltd September 2016 to January 2020

Electrical Installation Apprenticeship

- This position provided me with an NVQ level 3 in Electrical Installation.
- I developed my ability to work cooperatively with a team to achieve tasks to a deadline.
- My duties included advancing my skills in prioritisation and project leadership.
- The electrical work undertaken was varied however, primarily I was tasked with inspection and testing work. This consisted of both planning and development of large industrial supplies to improve the infrastructure but also on smaller applications.
- Crossrail Project for Siemens, this was to test all server and control panels electrically.

Unitycomm Ltd December 2014 - March 2015

IT Support Desk

- Provided IT support within a telecom's environment.
- Worked effectively with the support team and helped deal with support tickets.

References

Available on request.